10.1			Owner / Manager	Interviewer	Product LD.
1/23/09	Joe Francy	07 70	Y PERCZ	Jay Zavanet	Contract of the same of the sa
	1		· / CAC	HOY AVANTI	ACT SCREETUR
			Type of Clean	ing Performed	Mer GERESTONS
				ne Only)	
	neral Purpose		Brake Cleaning	Engine Degressing	Carterian & F. 11 in a
	Degreasing			The state of the s	Carburctor & Fuel Injection System Cleaning
- Com-	rent Product				
AUTE SWAI	ST		Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WALL !	LIZARD	14/	4	1-DETATION TEST PROSE	N/A
	0 11			We will be a second and the second a	
	Question			User's Respons	e
Did it clea	n sufficiently				
	and the state of t		1965		
Did you li	ke the delivery ra	te			
			NO COULD	HAVE BEEN STRON	65R
Did you ii	ke the delivery pa	ittern			
Did it dry	sufficiently			PROW MOULD ITK	GUIDER PATTERN
	V. C.		NIA	The state of the s	
(metale al	ersely effect substanties, painted su	trates			
Did the pr	oduct have a sme	riaces, etc)	NO		
			NO		
	e an objectionable		NO		
	e an unacceptable	residue	NO RTHSE	D	
The second secon	too much foam			HAVE LIKE LOSS	9 5 4.4
Cleaning v	ersus current pro	duct.		MARCE ESTE ZO	S FOAM
(Terrible, al	lmost as good, as g	ood, better)	AS GOOD		
Did you us	se more volume th	an your	7.7		
Did it talse			NA		
	longer to clean		NO		
	ke the product		46S		
Would you	buy the test proc	luct	4ES		
home or pe	buy the test proc	luct for	lin c		
Would you	buy your current		96 S		
for home o	r personal use	product	YES		
Would you	switch to the test	product	763		
(if less exp	ensive, if more e	vnensive)	NO 11565	2	
Could you	clean adequately	if you had	184 0565	BOLK CLEANER	
only the tes	st product	ir you man	46.5 FOR	ENGENE DEGREE	0.00
	and the second s		T. TON	CAGENYE NICERCA	12 FR
User Comm	ents	and the state of t			
IXED -	186 775	CLE	ANER, HOWE	WER THOSENT IT	MAN TO MICH FRAM
FOAMS	PRADUCTS	MITCH	- OF POTO	FOR CONSCINES	THICKER MORE
	(100001)	CON CONT	DE DEVICE	HIR CONSCIUERS	
	omments				

Date	User	(wner / Manage	er	Interviewer		ct I.D.
pley 5	OF JTMEN	Z Ten	4 PERC	· Ho	2 Zans	26264	Deserve
			Type of Clea		rmed		
C	eral Purpose	P	rake Cleaning	One Only)	igine Degreasing	Carboretor & Fr	nel Injection
	Degreasing		Take Cleaning		igut Degreasing	System Cle	
Curr	rent Product	Current V	Veekly Usage	No. Mech.	Using Product	Test Product Wee	kly Usage
WHEEL C	IZZARO	N/A		1-7 De	FIREAS	N/A	
	Question		1	Ţ	Jser's Respon	se.	
Did it clea	n sufficiently		465 -	new C.		RAYSE ALLS	in earl
Did you li	ke the delivery ra	nte	465	KIR Li	NOGE 101	THASE HELD	EMI
Did you li	ke the delivery p	attern	465				
Did it dry sufficiently			MA				
(metals, p	ersely effect subs lastics, painted st	rfaces, etc)	No				
	oduct have a sme		NO				
THE RESERVE AND ADDRESS OF THE PERSON NAMED IN	e an objectionabl		NO,				
	e an unacceptable too much foam				1-77		
		and the same of th	MC, LIKE	7-cigM		11/10/10/10	
(Terrible, a	versus current pro imost as good, as g	good, better)	₩ 45 (600D , C	R BUTTER	-2.474 (1900)	11
current cle	se more volume (man your	NIA				
	longer to clean		NIA				
	ke the product		465				
	u buy the test pro	duct	465				
Would yo	u buy the test pro		Act all		40.00	37 - 12	
	ersonal use		465				
	u buy your curre	nt product	GES				
Would vo	or personal use u switch to the te	et product			Λ		
	pensive, if more		NO. 1-TVI	Bur	PRODUCT		
	clean adequatel				1 100 100		
	est product		465				
User Com FOA	ments MED WELL MED THIS	Tich or	PESTPOTED BUTCHEN	STATE STATE	4 50 TO SE GREEN, 44	C WERE T	r cres
-	10						
Manager	Comments						

Date	User	0	wner / Manage	er	Interviewe	r	Product I.D.	
1/2/2-1	The second second	Tour	Percz	- 5	Tov Zamo	TL	KYZEN CO ZZ	
75-0-	- W		Type of Clear	ning Pe	rformed			
			(Circle					
G	eneral Purpose Degreasing	Br	rake Cleaning Engine Degreasing Carburetor & Fuel In System Cleanin					
Cu	rrent Product	Current W	eekly Usage	No. M	ech. Using Product	1	est Product Weekly Usage	
IN SCHOOL	USCARD	N/		1-1	DUMPLEAS	1	N/A	
	Question		a color		User's Respo	nse		
Did it cl	ean sufficiently		NO					
Did you	like the delivery rat	le	465					
Did you	like the delivery pa	ttern	NO, WEDE	R PA	THEN			
Did it di	ry sufficiently		N/A					
Did the Did it ha Did it le Did it ha Cleaning (Terrible Did you current Did it ta Did you Would Would home of Would for hom Would	the longer to clean a like the product you buy the test pro- you buy the test pro- r personal use you buy your current to or personal use you switch to the test you switch to the test you switch to the test was a like to the test you switch you was you switch you was	duct. ood, better) han your duct for ut product	N/A N/A NO NO NO 468	ENG	TOUR FORM P		ETHE IT,	
	expensive, if more ou clean adequately		NO					
only the	e test product		NO			101,000		
_	omments ONT CLEAN	well			4011		- Allerman Charles	
Manago	er Comments							

	User	(wner / Manage	er Intervie	wer	Product 1.D.
VALON SO	e STATES	102 Ton	PIECZ	Jan Zie	TUTL	KYCLAD COMMENT CONTRACTOR
			Type of Clea	ning Performed		
				One Only)		
	al Purpose reasing	В	rake Cleaning	Engine Degreasin	lg	Carburetor & Fuel Injection System Cleaning
Curren	t Product	Current V	Veekly Usage	No. Mech. Using Produ	ct Te	st Product Weekly Usage
KELLINGT WHELL LL	77.44)	NI		1-4 DETAIL CRS		NA
half he had		7.		130,112		7.11.
	Question			User's Res	ponse	
Did it clean s	sufficiently		965			LONG THE STREET
Did you like	the delivery ra	te		in he Street	eno	
Did you like	the delivery pa	ittern	1	in her words		
Did it dry su	fficiently		N/A	10 100 -1000		
Did it advers (metals, plas	ely effect subst	rates	NC.			
Did the prod	uct have a sme	11	NC			
Did it have a	n objectionable	odor	NCI			
Did it leave a	an unacceptable	residue	NC, PEASE	-0		
Did it have to	oo much foam		NO, CK			
	sus current pro				- 0	
	ost as good, as g		AS AS	GOOD OR BETT	ER	
current elean	more volume ti	nan your	NIC			
	nger to clean		1414			
Did you like		Just	465			
	ouy the test pro-		465			
	ouy the test pro-	duct for	465			
Mould you b	ouy your curren	t product	165			
	personal use	i product	465			
Would you	witch to the tes	t product	100			
	nsive , if more		NE, LIRE	Back CLEMEN	0.	
	lean adequately			ENGRAL DE		WA (

Genera Deg	Purpose reasing		Type of Clea (Circle Brake Cleaning		Day Zacitator		A.C. Fruit
Deg	Product	I	(Circle		rform ad		
Deg	Product	1	(Circle				
Deg	Product	1		one on			
Curren	Product		-	1	Engine Degreasing	Cont	paretor & Fuel Injection
Curren	Product				English Degreating	Cart	System Cleaning
		Current V	Weekly Usage	No. M	ech. Using Product	Test Pr	oduct Weekly Usage
DACEL (1)	Table)	NA	1	1-4	DETAFLIES	1	v/A
	Question				User's Respon		8 No. 100
					Osci s Kespon	se	
Did it clean s	ufficiently		ins a		7)	38	
Did you like :	he delivery ra		760, CE	Ertai 12	HATERINE PEST	a ez	
			NO, 72 -41	CH T	HESSERY STEP	355	
Did you like	he delivery pa	ittern				.,.,	
Did it dry suf	ficiently		NO, TO M	ARKOW	1		
Did it adverse	ly effect subs	rates	MA	-			
(metals, plast	ics, painted su	rfaces, etc)	NO				
Did the produ	ct have a sme	I	NO				
Did it have an	objectionable	odor	NO				
Did it leave a	unacceptable	residue	NO, RINSH	:0			
Did it have to	o much foam				· · ·		-
Cleaning vers	us current pro-	duct.	Me, cone	U LYK	6 12-pu 76	27/12 6	2630
(Terrible, almo	st as good, as g	ood, better)	ALMOST A	S GC	60		
	ore volume ti	nan your	The second second				
current cleane			11/4				
Did it take lor			N/A				
Did you like t			NO				
	y the test proc		NO				
Would you bu	y the test proc	luct for					
home or perso		1	NO				
for home or p	y your current	product	11:00				
Would you ou	ritch to the tes		465				-
(if lose expens	ive, if more e	product	446				
Could you cle	an adequately	if you had	NO	_			
only the test p	roduct	ii you nad	465.				
User Commen LL/15/L/9 LATTERS CAUSE Manager Com	A BAD TO NAV BODUCT	CLCAN RROW E	CA FORM	Pan	PATED TO FO TO PHOSE THE COM TO TO	AST, HEGE	THE DESTURS I PRESSURE ROW

Date	User		Owner / Manager		Interviewer		Product I.D.
13/04	A JINENE	Z Tou	of Perez	JON.	ZAVADI	2	MATASCHERY
			Type of Clean	ing Performs	мI		
				ne Only)	-		
	neral Purpose Degreasing	B	rake Cleaning		Degreasing	Cart	uretor & Fuel Injection System Cleaning
Curi	rent Product	Current V	Veekly Usage	No. Mech. Usi	ng Product	Test Pr	oduct Weekly Usag
MICEL LA	aros ()	sol.	4	1-4007	THRE		NA.
	Question			Use	r's Respon	se	
Did it clea	n sufficiently		465		-		
Did you li	ke the delivery rai	te	465				
Did you lil	ke the delivery pa	ttern	465		- 1,-1111		
Did it dry	sufficiently						
metals, pl	ersely effect subst astics, painted sur	faces, etc)	NC				***************************************
	oduct have a smel		45S		a-122	-1-1	
Did it have	an objectionable	odor	NO				
Did it leav	e an unacceptable	residue	NO, RINSED				
Did it have	too much foam		NO. Plane	Good Co	21.4		
Cleaning v	ersus current prod	luct.	The state of the s	1	Verage C.		
Terrible, al	most as good, as go	ood, better)	ALMOST AS	2000			
	e more volume th	an your		· · · · · · · · · · · · · · · · · · ·			
current cle	7.4		MA	-			
	longer to clean		H/A				
	the product		NO				
	buy the test prod		NO				
	buy the test products	uct for	465				
	buy your current	product	963				
	r personal use	produce	465				
	switch to the test	product	7.6	-		-	-
if less exp	ensive, if more e	xpensive)	NO				
Could you	clean adequately	if you had					
nly the tes	st product	28	465				
Ser Comm LTKGD	THE DE	SUP A	PATRICAL E	- PERSON	RE DIKE	DIET	CLEMY

Date	User		Owner / Manager		Interviewer	Product 1.
12/01	te Jamese	2 70	NY POREZ	JON	ZAVADI	L STUPLL COS
			Type of Cleani	ing Performe	d	
			(Circle O		-	
	neral Purpose Degreasing	E	Brake Cleaning	the state of the s	Degreasing	Carburetor & Fuel Inj System Cleaning
Cui	rent Product	Current V	Weekly Usage	No. Mech. Usir	o Product	Test Product Weekly U
AUTUMUS.	WE TARD		4/1	1-4 Det		N/A
	4.10	-	7.1	1 1000	acres 15	14/7
	Question			User	's Respons	se
Did it ele	an sufficiently					
	sattionary		763			
Did you l	ike the delivery ra	te	NO WOOL	O Carlice	wee	Facus
Did you l	ike the delivery pa	ttern	465			161101034
Did it dry	sufficiently		V3 (5) (5)			
Did it adv	ersely effect subst	rotoo	HIA			
	lastics, painted sur		NC			
Did the p	oduct have a smel	I	NO			
	e an objectionable					
-	ve an unacceptable		NO			-
	e too much foam	residinç	HAJ RINGEL			***************************************
-		A	NO OR ME	DUNT		
	versus current pro- ilmost as good, as gi		ALMOST AS	1 2		
Did you u	se more volume th	an vour	ALMOST AS	6000		
current ch		um your	N/A			
Did it take	longer to clean		MA			
	ke the product		NO			
	u buy the test prod	net	NO	-		
	u buy the test prod		NO	-		
home or p	ersonal use		NO			
Would yo	u buy your current	product	4-1-1-1		-1-1	
for home	or personal use		465			
Would yo	u switch to the test	product				
(if less ex	pensive, if more e	xpensive)	NO	1911		and the state of t
	clean adequately	if you had	Hec			
only the te	est product		465			
4166	7 BAD CL	CANTAL	ENOUGH F	PATTERN BESSORE	OK CO	UNC ON

Date	User	Owner / Mana	ger	Interviewer	1	Product 1.D.		
4/3/04	FOR JEMENIC	Z. Ton PERES	2 00	N ZAMAGE	-1 - Gan	Kaning Br		
						THE PARTY OF THE P		
			aning Perfor	med				
-			e One Only).					
6	eneral Purpose Degreasing	Brake Cleaning	rake Cleaning Engine Degreasing Carbon S					
Cu	rrent Product	Current Weekly Usage	No. Mech	Using Product	Test Produc	t Weekly Usage		
don't we	Thomas Cursus	AUTOMART JOHNS LITT	1-4	DETAFLICAS	16111000	t weekly usage		
		/ 4303 134 (-47)		NOTAL EDA				
	Question		Ţ	ser's Respons	se			
Did it cle	ean sufficiently	0						
Did you	like the delivery rate	725 NO. NO.	T CNA	OF PRESS	2.2 -			
Did you	like the delivery patte	NO TO			Cric.			
Did it dr	y sufficiently	NA	ZYSTACKOC	0				
Did it ad	versely effect substra	tes						
Did the	plastics, painted surfa product have a smell							
		465		Laborate Property				
	ve an objectionable o	7.00				hada and		
	ive an unacceptable re	sidue NO RENS	ED CL3					
	ve too much foam	HO, 660						
Cleaning	versus current produ	ct						
Did vou	almost as good, as good	better) ALMOST	AS 600	Δ				
current c	use more volume than							
	te longer to clean	MA	-					
	like the product	M/A		-				
		NO						
Would ye	ou buy the test produc	1 1/0						
home or	ou buy the test produc	465						
	ou buy your current p							
for home	or personal use	4ES						
	ou switch to the test p							
(if less ex	pensive, if more exp		. 2	Carrier				
Could vo	u clean adequately if	von had	FILER	Charles				
only the t	test product	9ES						
11/1	V7 LIKE THE	Estery of Mi	K CF 4	STREET IN)58.47 1665 TE	LTKE icone		
Manager	Comments							
_			·					

-7	User		Owner / Manager	Inte	rviewer	Product L.D.
34 PA	OL DETHL	OFF.	NA	Jan Z	AVADEL	ACT SCRUBTUB
			Type of Cleani	ng Performed		
		210	(Circle O	ne Only)		
De	ral Purpose greasing		Brake Cleaning	Engine Degr	casing	Carboretor & Fuel Injectio System Cleaning
Curre	at Product	Current	Weekly Usage	No. Mech. Using Pr	odnet T-	
N/A		N/		N/A	oduct 1e	st Product Weekly Usage
						-4
	Question			User's I	Response	
Did it clean	sufficiently		1			
	- 1 and 1 an		4ES			
Did you like	the delivery ra	ite	465			
Did you like	the delivery p	attern	YES			
Did it dry su	fficiently					
	sely effect subs	feetas	MA			
(metals, plas	tics, painted su	rfaces etc)	NO			
Did the prod	uct have a sme	11	NO			
Did it have a	n objectionable	odor	NO			
Did it leave a	an unacceptabl	e residue	NIA /NO.			
Did it have to	oo much foam		, ,			
Cleaning ver	sus current pro	duct	NO			
(Terrible, alm	ost as good, as g	ood, better)	N/A			
current clean	more volume t	nan your				
Did it take lo	nger to clean		MA			
Did you like	the product		MIA YES			
Would you b	uy the test pro	luct		7 7 7	-	
Would you b	uy the test product	luct for	4ES, IF CA	N WAS LAR	6516	
home or pers	onal use		4ES 11 11	11 11	•	
Would you b	uy your curren	t product				
or home or p	personal use		N/A			
if less expen	witch to the test sive, if more	t product	2174			
Could you cl	ean adequately	if you had	14/4			
only the test	product	ir you mad	YES			
Ser Commer NEED	More Pr	opect)	Per Carlo			
Manager Con	nments					Cite will be the second

ite	User		Owner / Manager	2 1 2 2	Interviewer		Product LD.
3/04	Paul Dentlos	F	NA	to	on Zava	200	KYZEN DYRAS
						-	ALCOND HAR
			Type of Clear	ing Perfor	med		
-	General Purpose	1		One Only)			
	Degreasing		Brake Cleaning	Engi	ne Degreasing	C	arburetor & Fuel Inject
							System Cleaning
	rrent Product	Current	Weekly Usage	No. Mech. U	sing Product	Test P	roduct Weekly Usage
17	1/4	14	14	N/	4		VIA
	0 "						7
	Question			Us	er's Respons	e	
Did it cl	ean sufficiently				•		
With the same			YES				
Did you	like the delivery rat	¢					
Did you	like the delivery pa		465				
		ucall	14ES				12.
Did it dr	y sufficiently	14 CMS.	N/A				
Did it ad	versely effect subst	rates	14/14		4.		
metals,	plastics, painted sur	faces, etc)	NO				
Did the	product have a smel		HO			_	
it ha	we an objectionable	odor	NO				-
	ave an unacceptable		NO RANGED			_	
Did it ha	ve too much foam			-			
Cleaning	versus current prod	uct.	N/A			-	
Terrible,	almost as good, as go	od better)	N/A				
Did you	use more volume th	an your	and the same of the same of				
aurent c			NIA				
nd it tal	ce longer to clean		NA				
	like the product		YES	101101			
would y	on buy the test prod	uct	YES				
would y	ou buy the test prod	uct for	11.600				
Vould w	personal use ou buy your current	mender of	N/-1 4CS				Consultation of the Consul
or home	or personal use	product	4E5 N/A				11-12-1-12
Would v	ou switch to the test	product	The second secon				
if less ex	spensive, if more en	(pensive)	NIA				
ould yo	u clean adequately i	f you had				-	
nly the	test product		9ES.				
ser Con	SGER CAM	you.	n Be Bu	TICR.			
	Comments						
100	WAR CONTRACTOR						

424 Aux Domest		Owner / Manager	Inte	<i>LOFF</i> erviewer	Product LD.
	5	N/A	ston ZA	MAREC.	William Die 11
		Type of Clean	ing Performed		
			One Only)		
General Purpose Degreasing	В	rake Cleaning	Engine Dec	reasing	Carburetor & Foel Injection System Cleaning
Current Product	Current V	Veekly Usage	No. Mech. Using I	roduct	Test Product Weekly Usage
NIA	NI		NIA	-	N/A
1					11/17
Question	-		User's	Response	•
Did it clean sufficiently		463			
Did you like the delivery rate	,	HO, LUEAK	,		
Did you like the delivery patt	tern	61		- Cieni	TIGHT AREAS
Did it dry sufficiently		14/4	The state of the s		mens mens
Did it adversely effect substra					
(metals, plastics, painted surf Did the product have a smell		HO			The state of the s
		465			
it have an objectionable of		NO			
Did it leave an unacceptable	residue	NO RINSED			
Did it have too much foam	10000	MA			****
Cleaning versus current production (Terrible, almost as good, as good,	uct.	N/A			
Did you use more volume tha	en vour	MA	,		
current cleaner	an your	NA			
Did it take longer to clean		N/4			
Did you like the product	-	465			_
Would you buy the test produ	nct			1	and the same of
Would you buy the test produ		NO, DIDN'T	SFIMY W	ca, ax	IK ACCORD, UFFER.
		NO			
home or personal use	product	2222277			
home or personal use	-	11/1			
home or personal use Would you buy your current; for home or personal use		N/A			
home or personal use Would you buy your current	product	MA			
home or personal use Would you buy your current; for home or personal use	(pensive)	NA		-11-21-2	- 250-1132-1152-1152-1152-1152-1152-1152-1152

ype of Cleaning Performed (Circle One Only) saning Engine Degreasing Carburetor & Foel Inject System Cleaning Usage No. Mech. Using Product User's Response User's Response
ype of Cleaning Performed (Circle One Only) eaning Engine Degreasing Carburetor & Foel Injec System Cleaning Usage No. Mech. Using Product Test Product Weekly Usag User's Response
(Circle One Only) eaning Engine Degreasing Carburetor & Foel Inject System Cleaning Usage No. Mech. Using Product Test Product Weekly Usage User's Response
Usage No. Mech. Using Product Test Product Weekly Usag User's Response
User's Response
User's Response
S
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S, KIND OF NARROW
IA
, RINSED
AINO
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A
5
2) CAN VOLUME TO SMILL 10 HA DETO FAS
The same of the sas
CAME VARIAGE TO SMILL, USEDER TO FA
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	User		Owner / Manage	r Interviewe	er	Product LD.		
124 Pace DOMENTE		=	N/1	Joy Zw	MATE	ANT SMILE		
			Town of Cla	D. C				
			The second secon	aning Performed One Only)				
Ger	neral Purpose	I	rake Cleaning	Engine Degreasing		Carburetor & Fuel Injectio		
I	Degreasing					System Cleaning		
Cur	rent Product	Current V	Veekly Usage	No. Mech. Using Product	Test	Product Weekly Usage		
N	14	11/	. Tr. O. 71170 J. J. C. G. V.	21/4		1//A		
		1	2:	100		14		
	Question		User's Response					
Did it clea	n sufficiently							
			465					
Did you li	ke the delivery rat	C	46.5	00000000	La production			
Did you li	ke the delivery pat	tern	465					
Did it dry	sufficiently		100000					
Did it adv	ersely effect substi	rates	N/A			***************************************		
	lastics, painted sur		465 TURN	RUBBER WHITE,				
Did the pr	oduct have a smell		NO	The service was the second				
id it have	e an objectionable	odor	NO					
Did it leav	e an unacceptable	residue	M/A REMEST	and the second of				
Did it have	e too much foam		-H14/HO					
	versus current prod							
	lmost as good, as go se more volume th		N/A	-				
current cle		an your	N/A					
	longer to clean		NA					
	ke the product	311111111111111111111111111111111111111	465					
	u buy the test prod	uct	NO. BECAL	RC TURY RUBBE	05-1	Piranie Acces		
Would you			1 200	The state of the s		WILLY SILLXEN		
	u buy the test prod	nct tot						
Would you home or p	ersonal use		NO.			2000		
Would you home or p Would you	ersonal use u buy your current					-		
Would you home or p Would you for home o	ersonal use u buy your current or personal use	product	HO.					
Would you home or p Would you for home o Would you	ersonal use u buy your current or personal use u switch to the test	product	HIA	- Marie				
Would you home or p Would you for home of Would you (if less exp	ersonal use u buy your current or personal use	product product xpensive)						

Date	User	Store - 1	Owner / Manager	PAUL	Interviewer	Product I.D.	
2/34 /	AUL Direct		NIA	For	-	A a Gauct 1.10.	
-					- THE SEC.	- Course Delitere	
			Type of Clean		rmed		
Gener	al Purpose	1	Brake Cleaning	One Only)			
	greasing		Draine Cicionny	Eng	ine Degressing	Carburetor & Fuel Injec System Cleaning	
Current Product Current		Weekly Usage	No. Mech. U	ech. Using Product	Test Product Weekly Usage		
N/A N/						N/A	
	Owestin	_					
	Question			Us	er's Respon	se	
Did it clean s	sufficiently		4		-		
Did von lite	the delivery ra		4ES				
	AND DESCRIPTION OF THE PERSON		965				
Did you like	the delivery pa	ittern	465				
Did it dry sut	fficiently		and the second s				
Did it advers	ely effect subst	ratee	N/A				
metals, plast	tics, painted sur	rfaces etc)	NO			A STATE OF THE STA	
Did the produ	uct have a smel	I	NO			-	
	n objectionable		NO				
Did it leave a	un unacceptable	residue	NO RENSE	^			
	oo much foam		MIT				
Cleaning vers	sus current proc	duct.					
Did you use r	ost as good, as go more volume th	ood, better)	N/A.	-			
aurent clean	er	ian your	N/A				
	nger to clean		NIA				
Did you like t			465				
Would you be	uy the test prod	uct	965				
Would you be	uy the test prod	uct for					
Nould you be	onal use uy your current	neadust	965				
or home or p	ersonal use		NIA				
Vould you sv	witch to the test	product	1/A				
if less expens	sive if more en	xnensive)	NIA				
nly the test p	an adequately	if you had	urs	0.011			
			465				
ser Commen	AFA CA	· Com	un Be B				
, , , , , ,	1./51	LOTTE	HALL ESC- F	ETTER			
anager Com	ments					nia d	

Jate	User		Owner / Manager	IAUL DETHIOFF				
9/34	PAUL DETHLO	FF	NIA	Jon ZAMA				
				ning Performed One Only)				
General Purpose Degreasing		Brake Cleaning	Engine Degreasing,	Carburetor & Fuel Injecti System Cleaning				
Cu	rrent Product	Current '	Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage			
	1/4	^	/A	NIA	N/A			
Question		User's Response						
Did it clean sufficiently		465	•	-				
Did you	like the delivery re	ite	NO NOT ENOVER PRESSURE					
Did you	like the delivery p	attern						
Did it dry	sufficiently		NO, 70 G	STAG NEED N	ARROW			
(metals, 1	versely effect subsplastics, painted su	rfaces, etc)	NO					
id the product have a smell		UES						
.d it have an objectionable odor		NO						
	ve an unacceptabl	e residue	N/4					
Did it hav	ve too much foam		MA/NO					
Terrible,	versus current pro almost as good, as a	good, better)	NIA					
Did you use more volume than your current cleaner		11/4						
Did it take longer to clean		N/A						
Did you like the product		NO NO						
Would you buy the test product		NO						
	u buy the test pro-		140					
	personal use	duct for	NO					
Would yo	u buy your curren	t product						
	or personal use		NIA					
Would you switch to the test product								
if less ex	pensive, if more	xpensive)	N/4					
Could you clean adequately if you had only the test product		465						
Iser Com	ments	WEAK -		"TO WIFFE "	OCHEN NOT GET			